



QUALITY POLICY 2023

*At SAE-SMB Industries,
from that of our employees to that of our customers,
Satisfaction is our main goal.*

Our objectives of development, growth and profitability lead us to support the commercial offensive in all markets to be among the best.

To do this, we must put the customer and prospect at the heart of the SAE-SMB INDUSTRIES Company and be able to offer them quality products and services in order to meet the trust they show us by considering acquiring or using a product of our brand.

The irreproachable quality of our products and services is part of the operational excellence we aim for through the implementation of a Quality Management System (QMS) in accordance with the ISO 9001 standard.

In fact, this system is intended to:

- concern each department and each employee,
- be based on continuous improvement and responsiveness,
- be global, integrating issues related to hygiene, the safety of people and property, and the environment,
- Be efficient through value for money and rewards.

The implementation of the essential quality principles stemming from this policy must be a priority personal and collective objective for all our employees.

As a strategic priority, ADR Group engages in a "sustainability" project by balancing the environmental, social and economic aspects of work to meet the current needs of stakeholders without compromising or overburdening future generations.

We are committed to ensuring the proper application of these principles, the involvement and active participation of all in the continuous improvement of the QMS. It is with this culture and this state of mind that we will give ourselves the means to achieve our ambitions.

Ham Les Moines on Sep 18, 2023

Adrian BURLAN
Site Director

A handwritten signature in blue ink, appearing to read 'Adrian Burlan'.